

PAGE	ORDER DATE	ORDER NUMBER

NEED TO RETURN OR EXCHANGE SOMETHING?

Items must be in a resaleable condition in their original packaging within 30 days of receipt for a refund or exchange. exchange items for shipping within the UK mainland will attract a £2.99 re-delivery charge. shipping exchanges outside of UK mainland can be



QTY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND	REASON CODE	EXCHANGE	NEW SIZE	NEW COLOUR	REASON FOR RETURN
									1: Looks Different to Image
									2: ordered more than one size
									3: Arrived too late
									4: Faulty
									5: Doesn't fit properly
									6: Doesn't suit me
									7: Incorrect item
									8: Parcel damaged on arrival

SIMPLY COMPLETE THIS FORM IN FULL, INCLUDING YOUR ORDER NUMBER AND POP IT INTO

lease take your parcel to a Post Office and remember to ask for a proof of postage receipt.

We recommend sending all items on a tracked delivery service e.g Royal Mail recorded delivery.

Please note we can not take responsibility for any returns going missing in transit.

Returns can be tracked at royalmail.com/track-trace

Keep your proof of postage until we have confirmed by email that all your returned items have been completed. Please ensure you return your unworn goods, as sold, with all the original tags and labels. Any items with personalisation are non-returnable and non-refundable.

HEZ-HEZ RETURNS
Soapbox Trading Ltd
Unit 5c Oldgate
Widnes
WA8 8TL